



Footstreets Feedback

Summary of engagement outcomes

Our Big Conversation

Our City, July 2020



- 1,925 York residents responded
- 165 respondents identifying as disabled expressed broadly the same levels of support as the wider population for the principles behind the extended pedestrianisation.
 1. On extending the footstreets:
 - 61% of disabled respondents agreed or strongly agreed
 - 67% agreed or strongly agreed across the whole survey
 2. On prioritising extra space for cafes and restaurants:
 - 70.3% of disabled respondents agreed or strongly agreed
 - 70.8% agreed or strongly agreed across the whole survey



OBC: Access

Our City, September 2020



- 383 online + 50 paper = 433 responses
- Twice as many respondents (168) agreed rather than disagreed (81) that extra room increased their safety
- More people (151) agreed that fewer vehicles increases their safety than disagreed (115)
- However, the majority of respondents do not believe there is enough parking (201 of 310), close enough, and (213 of 313)
- 62% (198 of 318) of those who responded to the question believed the footstreets extension made them less or far less likely to visit the city centre



Change.org Petition, Sept 2020

- Re-open York city centre to disabled residents now
- 1093 signatures, 501 York residents
- 9 pages of comments outlining individual needs and rights



Pavement Café Licence Survey

- 32 of 80 businesses replied (not all answered each question)
- 64% felt the footstreets extension had been extremely important to their business being able to continue trading (16 of 25)
- 60% felt the footstreets extension had been extremely important to meet government COVID-secure guidelines (15 of 25)
- 64% felt the footstreets extension had been extremely important to the experience of your customers (16 of 25)
- 92% would like the footstreets extension to continue (23 of 25)
- 84% are likely to use the outdoor seating facility all year round (21 of 25)
- 76% had licences that permit the use of outdoor seating beyond 5pm (19 of 25)
- 74% felt that the post 5pm extension was very/ extremely important to them (14 of 19)
- 96% were likely to apply for Planning Permission to continue with outdoor seating after 30/09/21 (24 of 25)



Pavement Café Licence Survey

- **Enabled**

- Us to open! It's a great help. Without a doubt this has kept the doors open
- Gone a long way to keeping the cities businesses and tourism going
- Will be imperative in order to remain trading in 2021 if situation continues
- Promote my business/ advertising
- Expand capacity/ increase covers lost inside due to social distancing
- Customer choice to sit out during pandemic/ feel safe/ enjoy experience
- People from other households to meet outside during Tier 2
- My business to continue trading and to support and employ my staff
- Outside seating draws attention of passers by, increasing footfall & business
- A more interesting/ cosmopolitan city for tourists and residents
- Safer for pedestrians and less pollution in narrow street

- **Difficulties**

- 8pm has made deliveries nearly impossible (dropped 70%)
- Has lost us thousands in deliveries.. Drivers getting fined in loading bay
- More difficult for suppliers

- **Other opportunities for your business to use the footstreets**

- Anything to bring footfall to the streets, seasonal markets, events, Fossgate festival

Business voice

Meeting of My City Centre steering group members

- Broad support for footstreets extensions, with appropriate access for deliveries
- York Retail Forum think it should go further, covering the entire weekend
- Vital for £143m Christmas quarter.
- York BID propose flexible approach to winter months, and consideration of other initiatives to attract residents to the city centre

Challenges

- Allowing some hospitality businesses to remain viable, but limiting some businesses operating frequent deliveries. Indie York support the proposals while acknowledging this challenge.
- Evening finish time also a source of debate, but 74% (14 of 19) of pavement café license holders feel evening trade is important to their future.



York BID Survey, October 2020

- 48 respondents
- Support for some sort of vehicle restriction is higher than no restrictions at all
- Less support for 8pm finish, citing quiet and darker nights and disruption to deliveries



York BID Survey Results

	YES, KEEP THE CURRENT VEHICLE RESTRICTIONS (10.30AM-8PM)	YES, BUT CHANGE TO 10.30AM-5PM	NO	NOT APPLICABLE	TOTAL
Blake Street	12.50% 6	22.92% 11	25.00% 12	39.58% 19	48
Church Street	17.39% 8	30.43% 14	17.39% 8	34.78% 16	46
Colliergate	15.56% 7	26.67% 12	24.44% 11	33.33% 15	45
Fossgate	14.58% 7	25.00% 12	33.33% 16	27.08% 13	48
Goodramgate	21.28% 10	27.66% 13	27.66% 13	23.40% 11	47
King's Square	17.78% 8	31.11% 14	22.22% 10	28.89% 13	45
Lendal	11.11% 5	22.22% 10	24.44% 11	42.22% 19	45
St Helen's Square	10.64% 5	25.53% 12	23.40% 11	40.43% 19	47



Fossgate Survey, Summer 2020

- Conducted before refined scheme was put in place to address concerns, by Signatures of York
- **Results**
 - RESIDENTS: Total responses 33, AGAINST 29, NEUTRAL 2, FOR 2
 - BUSINESSES: Total responses 38, AGAINST 22, NEUTRAL 3, FOR 13
- Businesses against the restrictions cited reduced footfall
- Residents against noted problems accessing garage/ designated parking space

